

To Our Valued Customers

COVID-19 – How can we Support You?

As a provider of industrial equipment, parts and service necessary to the supply chain for the operations of “Essential Infrastructure”, Westminster Lift Truck remains open to serve you.

As you are aware, the COVID-19 situation changes daily. During this difficult time we are taking all measures required to keep our team safe and healthy while supporting our customers as much as possible. In the interest of social distancing and safety we have limited on-site access to our facility and many of our team is working from home but be assured that we are open and here to serve you. Please continue to contact us via phone or email for assistance with parts, service, rentals, and new or used equipment.

Our Commitment to Customers During COVID-19

We are committed to ensuring the health of our customers and our employees. We have implemented new policies geared towards safety while minimizing any disruption of the service you have come to expect from us.

Some of the guidelines we have put into place as part of our business continuity plan include:

- Updating and informing our employees on preventative practices within their working environments, including interactions with customers and co-workers
- Encouraging our team members who may be symptomatic to stay home and focus on their wellness. and providing support when required
- Continue monitoring reports and requirements from local, provincial and federal government health agencies and adjusting our policies in accordance with updates we receive.
- Implementing Safety Protocols for interaction with Customers and Employees, such as maintaining a 2-meter distance from each other, refraining from shaking hands, no physical group meetings, frequent hand washing
- Increased cleaning and sanitization of hard surfaces after use; including desks, phones, doorknobs, counters, etc.

We remain focused in our dedication to serving you as we navigate these unprecedented challenges, please know that we remain your servicing partner and are committed to supporting you and your business. We will get through this time together.